

THIAGARAJAR COLLEGE OF ENGINEERING

(A Government Aided Autonomous Institution Affiliated to Anna University Approved by AICTE, Ranked in NIRF, Programmes Accredited by NBA Accredited with A+ Grade (3.47 out of 4) by NAAC in Cycle 1)



MADURAI 625015, Tamil Nadu

NAAC DVV CLARIFICATION CRITERION 2 TEACHING, LEARNING AND EVALUATION 2.5 EVALUATION PROCESS AND REFORMS

2.5.2 Percentage of student complaints/grievances about evaluation against total number appeared in the examinations during the last five years

HEI Input : 0.97

2.5.2.1 Number of complaints/grievances about evaluation year wise during last five years

2101211 Transport of complaints, grievances as our evaluation year tribe during last live year						
2022-23	2021-22	2020-21	2019-20	2018-19		
71	65	0	0	74		

2.5.2.2 Number of students appeared in the examination conducted by the institution year wise during the last five years

2022-23	2021-22	2020-21	2019-20	2018-19
4375	4290	4266	4266	4445

DVV Clarification and HEI Response

DVV Clarification	HEI Response
1. HEI is requested to kindly provide data in the	We kindly bring to your notice that there is no
prescribed format of the data template for this	provision for uploading the data in the prescribed
metric, the format provided by NAAC. Template	template during SSR Submission. The document
to be checked	(in xlsx) is now submitted for your kind reference.
	(S.No:2)
2. Kindly provide Minutes of the grievance cell /	Minutes of the board of examiners meeting for
relevant body.	revaluation are submitted for your kind
	consideration. (S.No:3)
3. Kindly provide The list of students who have	List of students who have applied for revaluation /
applied for revaluation / retotaling program wise/	retotaling program wise/ any other grievances
any other grievances related to examination	related to examination certified by Controller of
certified by Principal/ Controller of Examinations	Examinations year-wise for the Assessment period
year-wise for the Assessment period. As provided	is submitted.
data in the supporting documents is not matching	In the supporting documents submitted earlier, the
with the HEI Input for the A.Y 2022-2023, 2021-	data was provided in the chronological order of
2022, 2019-2018, 2018-2019. So please relook	the assessment period. The mismatch is now
and provide correct revised data.	corrected and the data is presented in the reverse
1	chronological order in the revised document.
	(S.No:4)
4. Kindly provide Multiple grievances from one	It is confirmed that multiple grievances from one
student to be counted only once in a year	student is counted only once in a year irrespective
irrespective of the number of papers/courses for	of the number of papers/courses for which he/she
which he/she has applied	has applied

List of Supporting Documents:

S.No	Description	Link Details
1	Certificate by the Head of the Institution	Click here
2.	Data in the prescribed format (.xlsx)	Click here
3.	Minutes of the Board of Examiners for revaluation for the assessment period	Click here
4.	List of students who have applied for revaluation / retotaling program wise/	Click here
	any other grievances related to examination certified by Controller of	
	Examinations year-wise for the Assessment period	

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